

HSBC Vietnam App Set up instruction



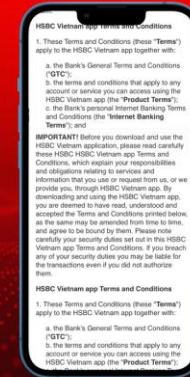
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Read, understand and accept the **Terms and Conditions**, click on **"Continue"**



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Tap on **"Continue"** if already registered for Online Banking



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Enter your username then tap **"Continue"**



Enter your username then tap **"Continue"**

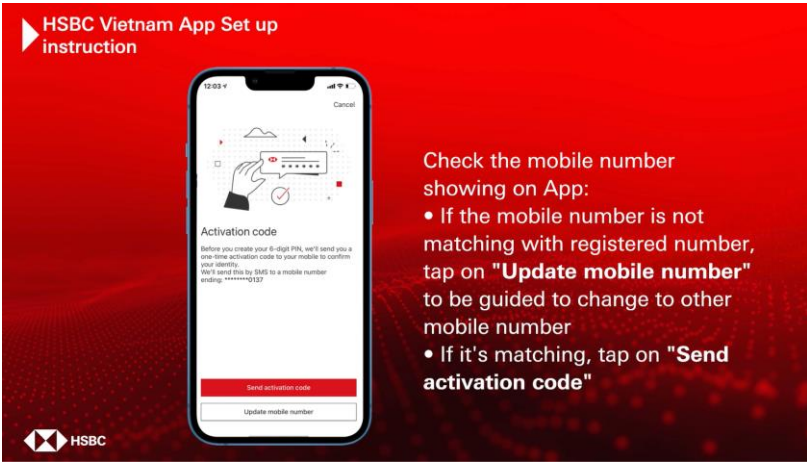
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Input your password created during Online Registration and tap **"Continue"**



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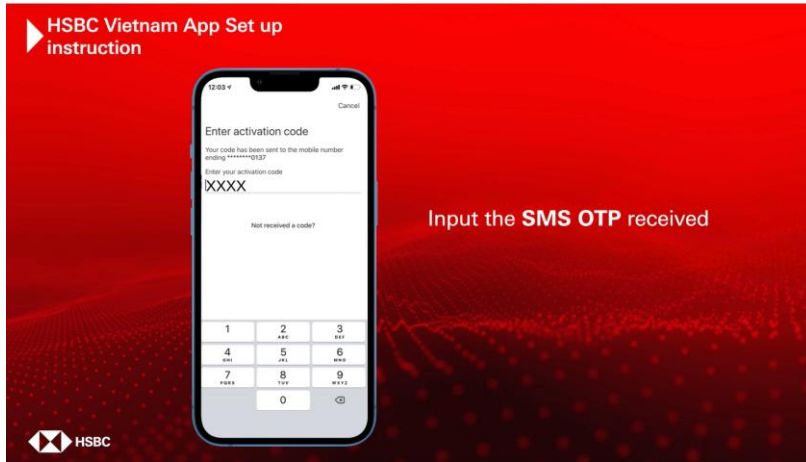


Check the mobile number showing on App:

- If the mobile number is not matching with registered number, tap on **"Update mobile number"** to be guided to change to other mobile number
- If it's matching, tap on **"Send activation code"**

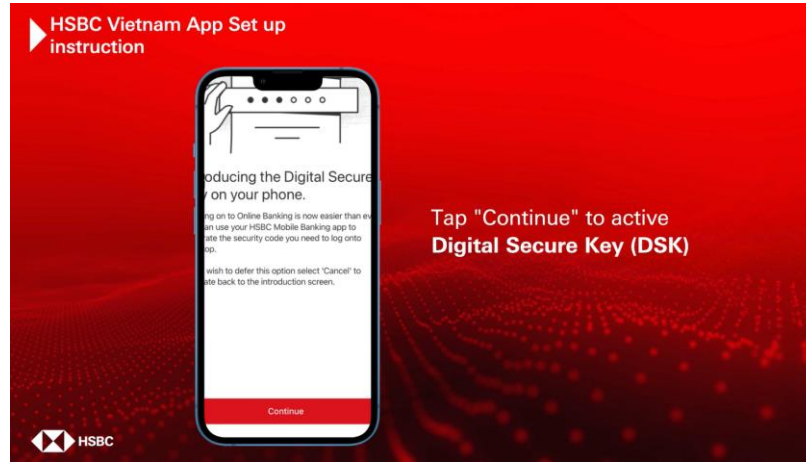
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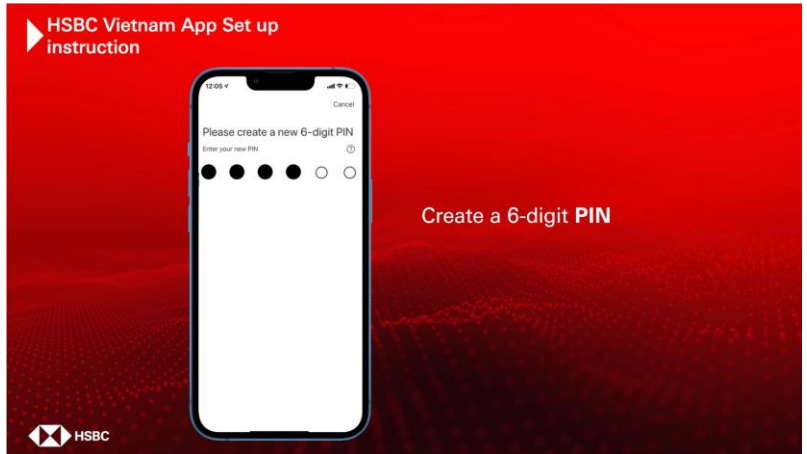
Input the **SMS OTP** received

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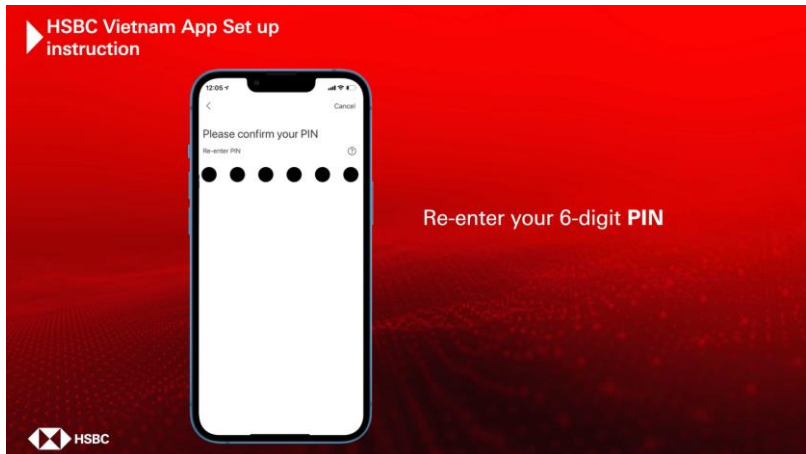
Tap **"Continue"** to active **Digital Secure Key (DSK)**

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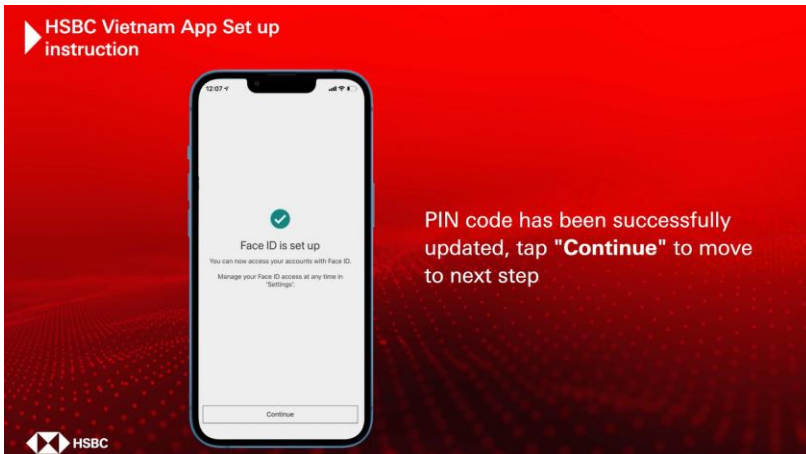
Create a 6-digit **PIN**

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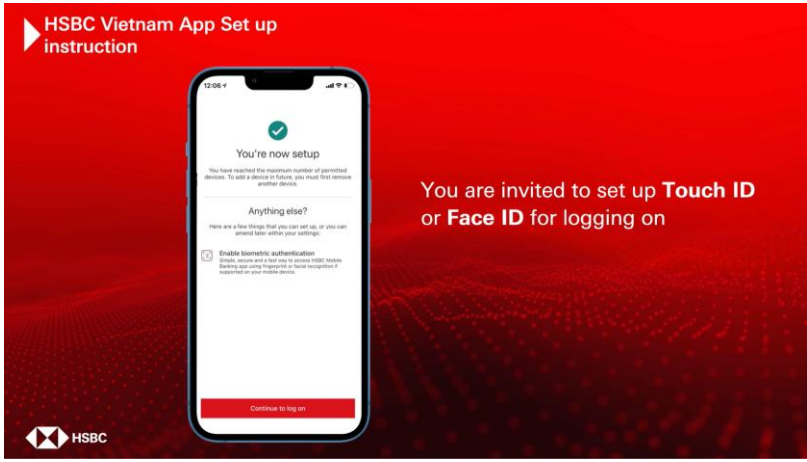
Re-enter your 6-digit **PIN**

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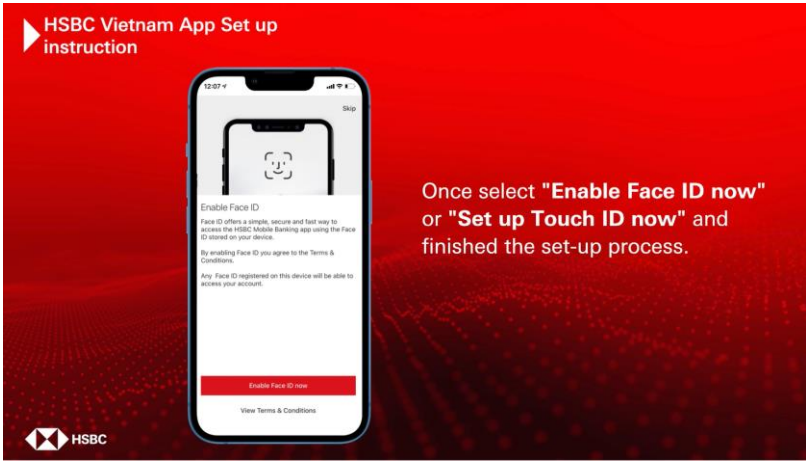
PIN code has been successfully updated, tap **"Continue"** to move to next step

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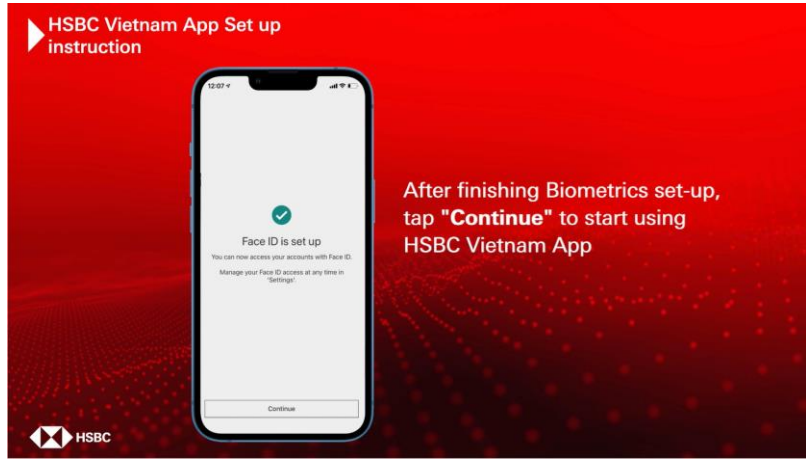
You are invited to set up **Touch ID** or **Face ID** for logging on

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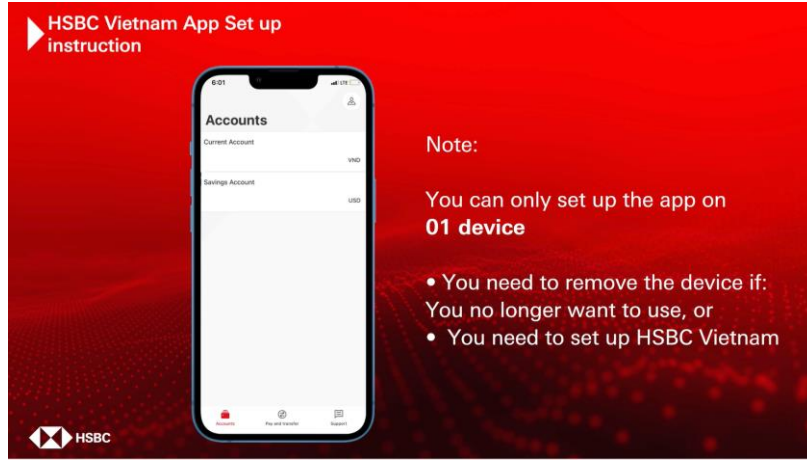
Once select "**Enable Face ID now**" or "**Set up Touch ID now**" and finished the set-up process.

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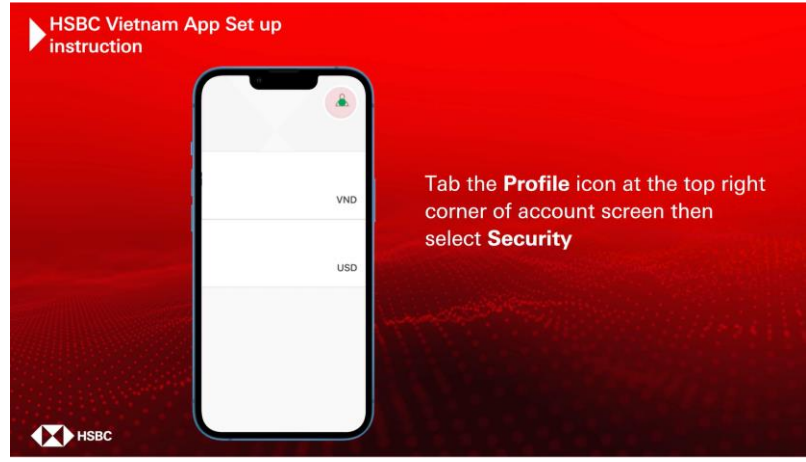
After finishing Biometrics set-up, tap "**Continue**" to start using HSBC Vietnam App

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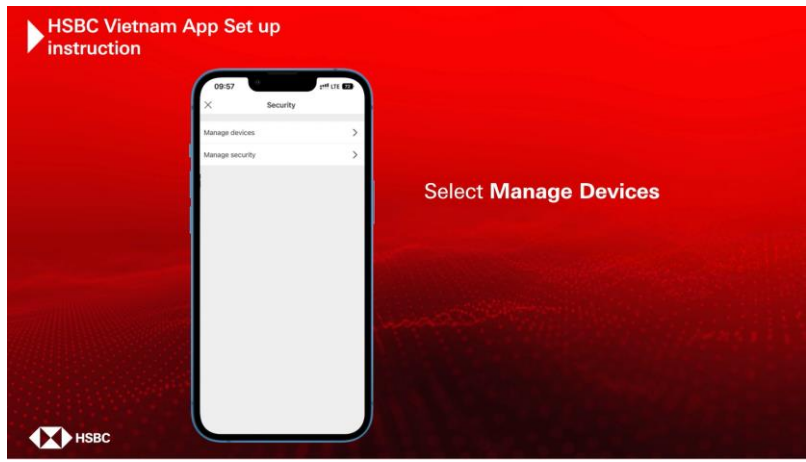


Note:
You can only set up the app on **01 device**

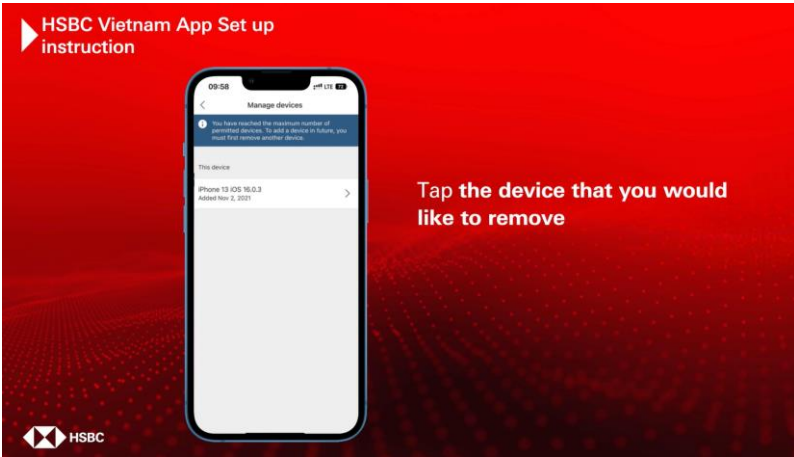
- You need to improve the device if: You no longer want to use, or
- You need to set up HSBC Vietnam



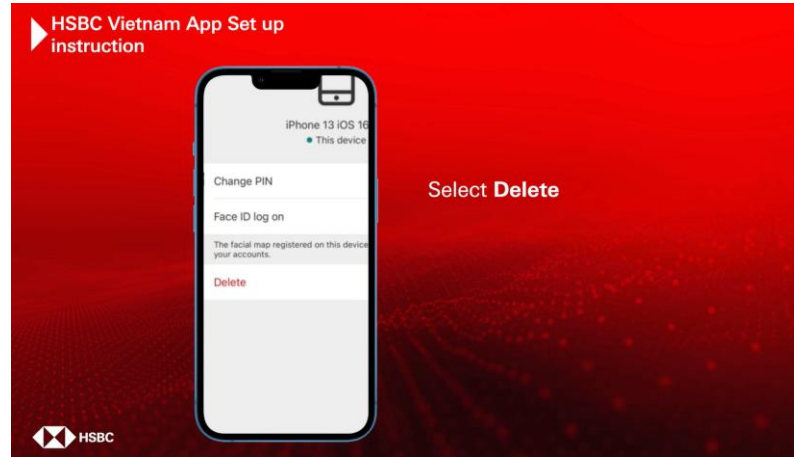
Tab the **Profile** icon at the top right corner of account screen then select **Security**



Select **Manage Devices**



Tap the device that you would like to remove



Select Delete



Tab Remove and log off



Let's enjoy the cool features of HSBC Vietnam App



HSBC Opening up a world of opportunity