List of available service requests through Secure message.

Account service	
Account opening	◆ Account Opening For Existing Customer
	◆ Open Time Deposit/ Step-up Time Deposit
	◆ Open Time Deposit/ Step-up TMD-Joint account
Account closing	◆ Close Time Deposit
	◆ Maturity instruction for pledged TMD
Payment and transfer	◆ Amend transfer instruction
	◆ Cancel Payment Instruction
	◆ Add pre-designated payee
	◆ PIB daily transaction limit revision
Bank confirmation	◆ Acct, card & unsecured loan confirmation
	◆ Request Transaction Bank Confirmation
	◆ Request secured loan confirmation
Other account service	◆ Re-issue account statement
	◆ Change customer personal information
Card service	
Debit card	◆ Turn on/off transaction for Debit Card
	◆ Link/Delink accounts to debit card
	◆ Debit card replacement
Credit card	◆ Activate Credit Card
	◆ Credit card replacement
	◆ Upgrade to new Classic Credit Card features
	◆ Re-issue credit card statement
	◆ Move CR bal. from closed card to account

	◆ Add/change bill payment for credit card
	◆ Add/update direct debit authorization
	◆ Link/Delink account to credit card
	◆ HSBC Credit Card Reward Point Redemption
SMS service	
	◆ Request credit card SMS message
	◆ SMS on debit card & linked accounts
Digital banking	
	◆ About HSBC Digital Banking
	◆ Present account/card onto Online Banking
Others	
	◆ Card purchase transaction dispute
	◆ ATM transaction dispute
	◆ Loan early payment request
	◆ Feedback
	◆ Register automated telephone banking